FEDERAL FINANCIAL RELIEF FOR PHYSICIANS DURING THE COVID-19 EMERGENCY

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Disclosures: No financial conflicts of interest





Disclaimer

- This presentation is intended for educational purposes only.
- Information presented is intended for attendees as a whole and not to the specific circumstances of individuals.
- Attendees are encouraged to review official source materials, including relevant guidance documents, specific statues, regulations, policies and other interpretive materials for a full and accurate statement of funding and programmatic details.





Learning Objectives

- Develop a better understanding of federal programs and funding opportunities intended to support physicians and other healthcare providers during the COVID-19 emergency.
- Identify actions physicians need to take to apply for funding.
- Increase working knowledge of opportunities, deadlines, and limitations of funding.





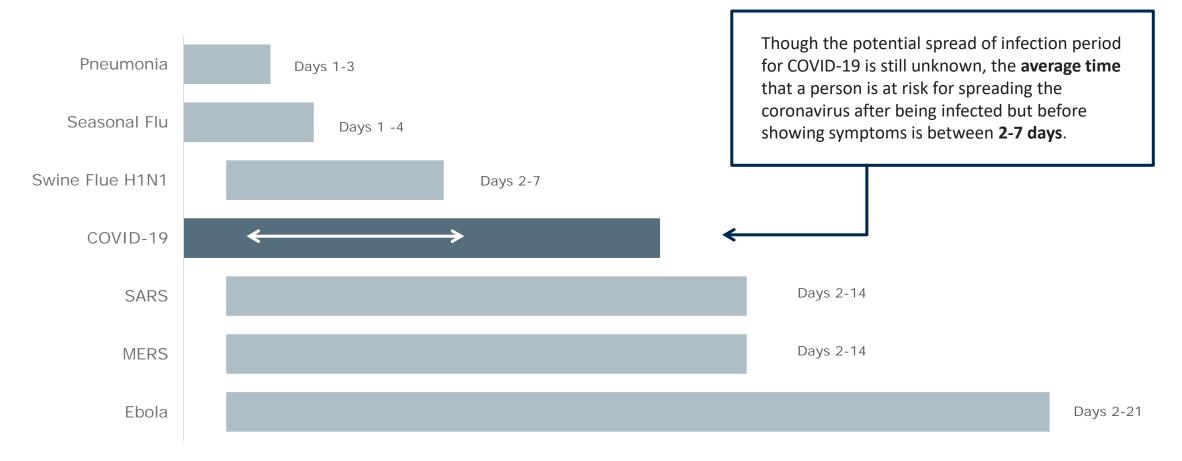
COVID-19 OUTBREAK



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97.5% of Individuals Diagnosed with COVID-19 Develop Symptoms Within 11.5 days of Being Infected

Number of days when a person can potentially spread a disease, after infection but before showing symptoms of the disease



Sources: John Hopkins University, Information is Beautiful.

Slide last updated: March 24, 202





The novel coronavirus (COVID-19) is a new virus in the coronavirus family, which includes the common cold and SARS

Coronaviruses: 2019-nCoV is a new strain of a coronavirus, which ranges from the common cold to more serious illnesses like SARS (Severe Acute Respiratory Syndrome).

Infection and Transmission: Initial findings suggested emergence of this virus from an animal reservoir. However, recent findings suggest person-to-person spread. Person-to-person spread of SARS is thought to happen through respiratory droplets.



Symptoms: Symptoms may appear between 2-14 days after exposure. Symptoms range from mild to severe respiratory illness with fever, cough and shortness of breath.



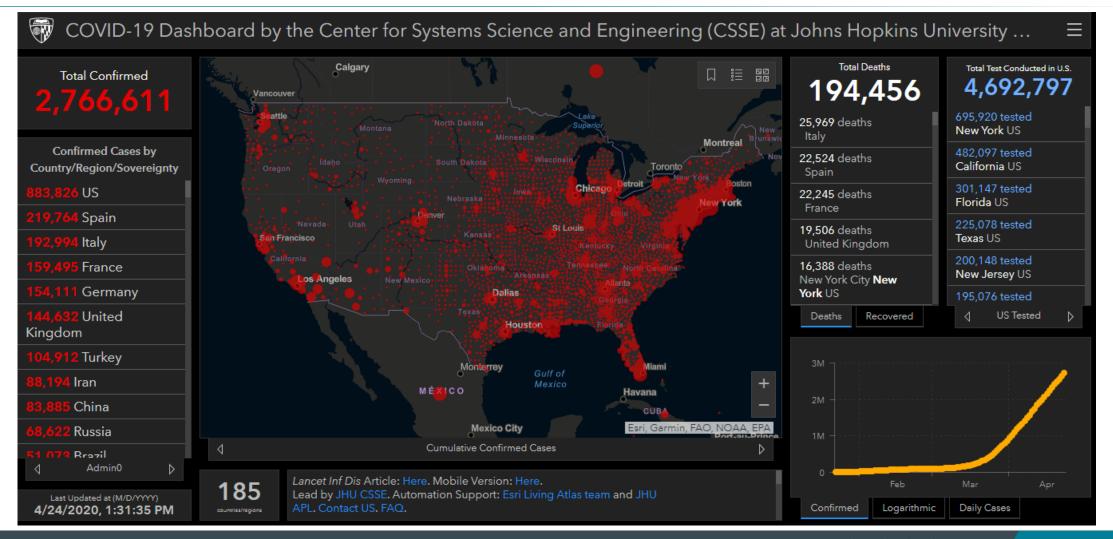
Treatment: There is no specific antiviral treatment recommended for 2019-CoV. Individuals infected with 2019-nCoV should receive supportive care to relieve symptoms and support vital organ functions.

Sources: World Health Organization, Centers for Disease Control and Prevention





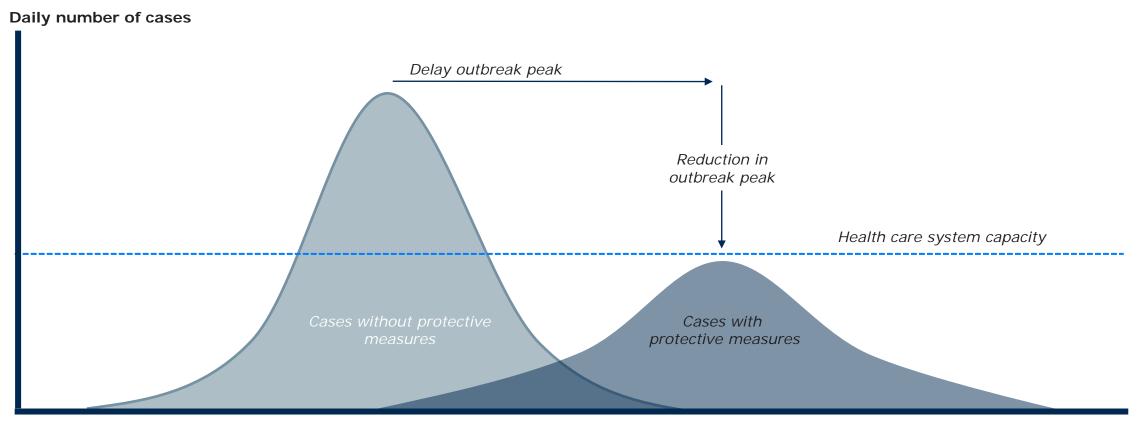
Spread of COVID-19 Outbreak as of April 24th







Social Distancing is Key to "Flattening the Curve" & Limiting the Spread of COVID-19



Time since first case





Sources: CDC, Vox

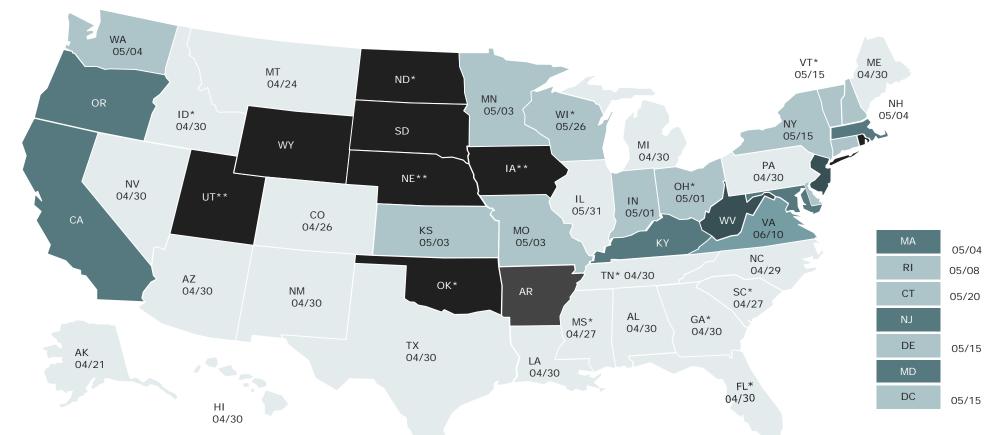
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Slide last updated: March 17, 202

Current Expiration Dates for State Shelter-in-Place Orders & Stay-at-Home Advisories

AS OF APRIL 22, 2020, CNN

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April May June No set end date No statewide shelter-in-place order or stay-at-home advisory

*State has allowed or plans to allow certain non-essential businesses to open early **State has no shelter-in-place order or stay-at-at-home advisory but has closed non-essential businesses



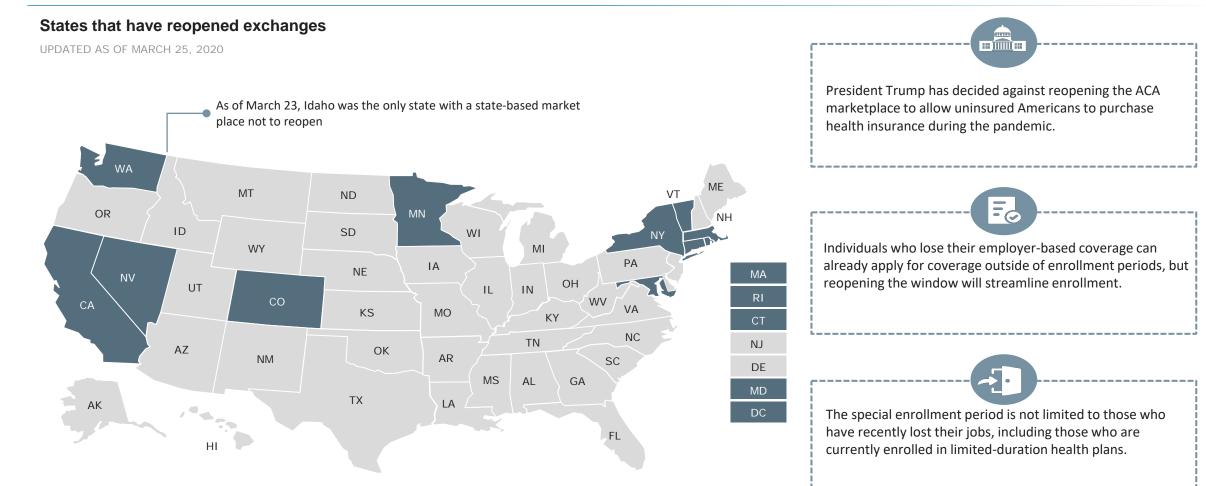


NATIONAL RESPONSE TO COVID-19 EMERGENCY



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11 States and DC Have Opened Enrollment Under the ACA to Allow Recently Laid-off Workers to Access Subsidized Health Insurance



Sources: Business Insider, New York Times, Kaiser Family Foundation

Slide last updated on: April 1, 202





On March 13th, President Trump Issued an Executive Order Declaring the COVID-19 Pandemic a National Emergency

Key takeaways from the Proclamation on Declaring a National Emergency Concerning the Novel Coronavirus Disease (COVID-19) Outbreak:



Trump declared the emergency under the 1988 Stafford Act, **freeing up Federal Emergency Management Agency (FEMA) funds** to address COVID-19. White House estimates place the figure at around \$40 billion



Trump also declared an emergency under the National Emergencies Act, allowing HHS to modify or waive regulations for Medicare, Medicaid, and other programs, including provisions to expand telehealth access



This emergency declaration is **stronger than the "public health" emergency announced in late January**, which was technically issued by HHS and made it easier for states to redirect staff responding to COVID-19



Telehealth Provisions

- Trump administration waived certain federal rules to increase the number of doctors able to provide remote care in states other than where they are licensed
- For the rules to go into effect, governors must use emergency powers to allow those doctors permission to practice within their state
- CMS expanded Medicare's telehealth benefits, allowing beneficiaries to receive previously denied services, including common office visits and preventative health screenings from their homes





AOA Telehealth Resources

- At least 4 on-demand webinars
- Private payer information
- Federal policy updates
- CMS telemedicine guidance
- Links to CMS resources
- COVID-19 codes

https://osteopathic.org/practicingmedicine/telemedicine/



COVID-19 Practice Implications

- as of April 22, 2020 -

The American Osteopathic Association's Health Policy and Physician Services teams are actively monitoring the evolving international coronavirus outbreak. Following is practice related information to help osteopathic physicians navigate the rapidly changing environment.

FEDERAL POLICIES

The Centers for Medicare & Medicaid Services (CMS) recently released guidance for providers on billing for diagnostic tests and Medicare payment for emergency services. CMS' guidance includes a Fact Sheet and a frequently asked questions document. Medicaid and the Children's Health Insurance Program (CHIP) also released coverage and benefits guidance. However, Medicaid reimbursement remains subject to state-specific requirements. The CDC released official ICD-10 diagnosis coding for health visits related to COVID-19.

Important Note: Please keep in mind that insurers are making updates to policies frequently as they respond to COVID-19. We recommend reviewing the health plans payment polices and provider communication on a regular basis to ensure you are following the most current information. We also encourage you to contact the insurers you work with directly with any questions you have regarding their telemedicine policies.

HEALTH PLANS

Many of the commercial carriers have issued emergency guidance and have agreed to cover telemedicine to allow patients to speak to their doctors remotely about COVID-19.

Aetna	- Cigna
 American Health Insurance Plans 	 Humana
 Blue Cross Blue Shield Association 	 UnitedHealthcare

Telemedicine Coverage by Payer and States provided by EMPclaims

CMS TELEMEDICINE GUIDANCE

The CMS Fact Sheet includes new guidance on the use of telemedicine. Physicians are encouraged to use telemedicine to cover medical services delivered virtually, particularly for high risk patients, during this coronavirus outbreak. The Coronavirus Preparedness and Response Supplemental Appropriations Act of 2020 (HR 6074) has resulted in adjustments to existing telehealth limitations.

During the COVID-19 pandemic, patients do not have to be located in a designated rural area or travel to an authorized "originating site" medical facility to receive telehealth services. Starting March 6, 2020, CMS will pay for telehealth services in a physician's office, hospital, and other medical facilities, including the patient's home for services related to COVID-19 or other medical conditions.

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CMS Action to Facilitate Patient Access and Payment

Since the start of the COVID-19 emergency, the Centers for Medicare & Medicaid Services (CMS) has issued temporary regulatory waivers and new rules for physicians and other clinicians.

Telehealth:

- CMS is paying for telehealth services in a physician's office, hospital, and other medical facilities, including the patient's home for services related to COVID-19 or other medical conditions.
- Among the flexibilities being granted to physicians, CMS is allowing telehealth to fulfill many face-to-face visit requirements for more than 80 services, including use of audio only phones to ensure patients.

Advance Payments:

CMS expanded its accelerated and advance payment program for hospitals, doctors, durable medical equipment suppliers and other Medicare Part A and Part B providers.





Medicare Accelerated and Advance Payments

- Accelerated/Advance payments can be requested by Medicare Part A and Part B providers.
- Most providers can request up to 100 percent of their Medicare reimbursement amount for a three-month period.
- Providers must meet the following requirements to qualify for advance payments:
 - Have billed Medicare for claims within 180 days immediately prior to the date of signature on the request form,
 - Not be in bankruptcy,
 - Not be under active medical review or program integrity investigation, and
 - Not have any outstanding delinquent Medicare overpayments.
- Medicare currently accepting accelerated/advance payment requests.





Challenges with Medicare Accelerated and Advance Payments

Repayment Process:

- An automatic recoupment process begins 120 days after payment is received;
- Providers have 210 days to repay the balance, and which interest rate is 10.25%;
- Medicare payments will be automatically reduced to repay the outstanding advance payment balance instead of paying newly submitted claims in full.

The AOA has expressed concern over this repayment process and is urging Congress to make changes, including:

- Postponing recoupment until 365 days after advance payment is issued and extending the repayment period;
- Reducing recoupment amount from 100% to a maximum of 25%; and
- Reducing the interest rate during the extended repayment period to zero.



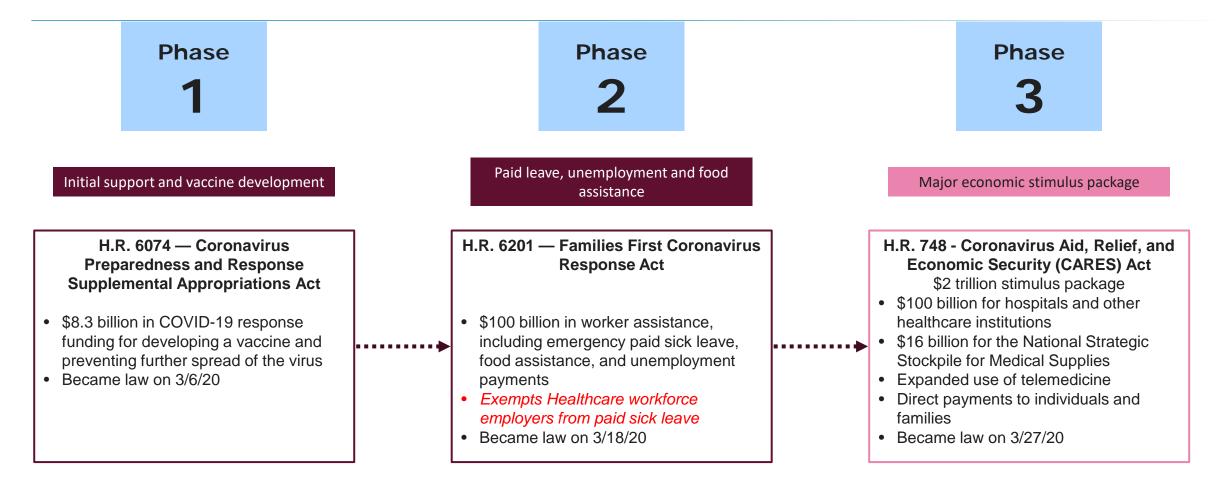


CONGRESSIONAL RESPONSE TO COVID-19: NEW FUNDING AND PROGRAMS



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Congress's Three-Phase Response to the COVID-19 Outbreak









AOA Priorities Included in COVID-19 Legislation

Funding Highlights:

- \$1B for the Department of Defense to utilize the Defense Production Act;
- \$4.3B for the CDC, which includes \$1.5B for states, local government, and tribes to purchase equipment, support testing and surveillance, and \$1.5 billion for additional activities;
- \$100B for grants to hospitals and other public and not-for-profit entities, and institutional healthcare providers to cover unreimbursed health care expenses or lost revenue;
- \$16B for the Strategic National Stockpile for medical supplies; and,
- \$5.5B for vaccine development & acquisition.

Other Noteworthy Provisions:

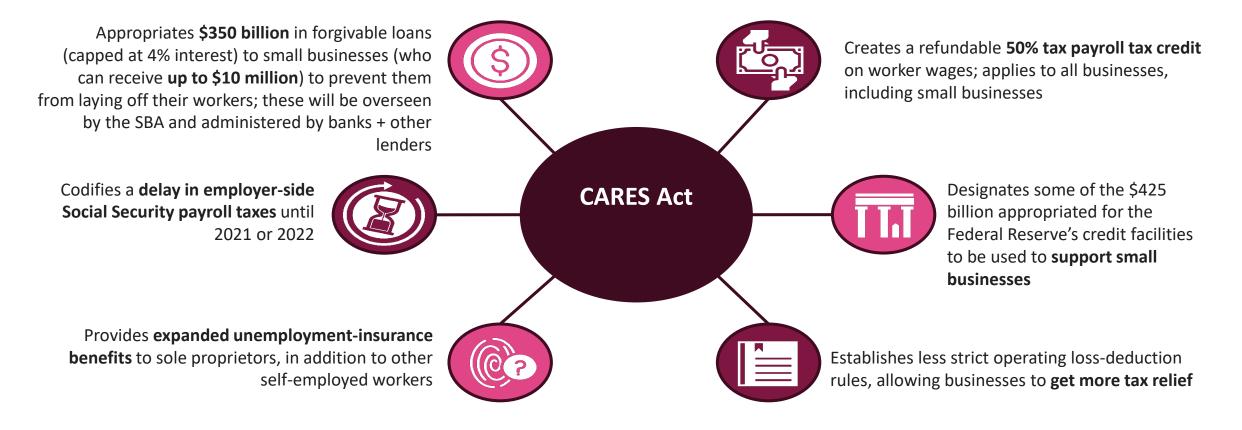
- High-Deductible Heath Plans with Health Savings Accounts (HSA) can cover telehealth services prior to patient reaching deductible;
- Patients can use funds in HSAs and FSAs to pay for over-the-counter medical products;
- Eliminates previous limitations on Medicare telehealth expansion authority;
- Allows FQHCs and RHCs to serve as distant sites for telehealth consultations, furnish telehealth services, and being reimbursed by Medicare;
- Limits liability for volunteer health care professionals; and
- Financial support for small businesses and nonprofits.





Key Small Business Provisions in the CARES Act

Some researchers estimate that small businesses could need up to \$1.5 trillion cash injections from the federal government, far more than the stimulus currently provides







Small Business Administration Programs



Paycheck Protection Program: This loan program provides <u>loan forgiveness</u> for retaining employees.

Economic Injury Disaster Loan (EIDL) Loan Advance: This loan advance will provide up to <u>\$10,000 of economic relief</u> to businesses that are currently experiencing temporary difficulties.

SBA Express Bridge Loans: Enables small businesses to access up to \$25,000 quickly. **SBA Debt Relief:** The SBA is providing a financial reprieve to small businesses during the COVID-19 pandemic.





Paycheck Protection Program Borrower Application Form

Paycheck Protection Program

\$300 Billion Now Available

- Small businesses, including hospitals, health systems, and health care providers, are eligible for a loan of up to 250% of their average monthly payroll costs to cover eight weeks of payroll as well as help with other expenses like rent, mortgage payments, and utilities.
- Loans are forgiven based on maintaining employee and salary levels, and spending at least 75% of loan on payroll expenses.
- Forgivable portion of loans cannot cover portions of salaries exceeding \$100k. Any portion of a loan that is not forgiven has a maximum term of 10 years, and a maximum interest rate of 4%.

Check One:	□ Independ □ 501(c)(3	ent contractor nonprofit] !	ership C-Corp S-Corp II Eligible self-employed individual 801(c)(19) veterans organization b)(2)(C) of Small Business Act)		DEA	or Tradea	ume if Applicat	ile
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Average Month	ly Payroll:	\$	x 2.5 + EIDL, Net of Advance (if Applicable)	5		Number o	f Employees:	
Purpose of the l	oan		Equals Loan Request:					
(select more the	an one):	Parrell	Lease / Morigage Interest	ities 🔲	Other (explain):			

Applicant Ownership

List all owners of 20% or more of the equity of the Applicant. Attach a separate sheet if necessary.

	Owner Name	Title	Ownership %	TIN (EIN, SSN)		Address	
1	f questions (1) or (2) below are ann	vered "Tes," the loan wi	ll not be approved.				
		Question					Yes
1.	Is the Applicant or any owner of the voluntarily excluded from particip bankruptcy?						
2.	Has the Applicant, any owner of the guaranteed loan from SBA or any caused a loss to the government?						
3.							
4.	provide details on a separate sheet	identified as addendum I	L	nuary 31, 2020 an	d April 3, 20207 h	f yes,	
		identified as addendum I	L	nuary 31, 2020 an	d April 3, 20207 B	fyes, Yes	No
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Department of Health and Human Services CARES Act Funding – Provider Relief Fund

Provider Relief Fund: grants to cover unreimbursed health care related expenses or lost revenues attributable to the public health emergency resulting from the coronavirus.

- \$30 billion distributed between April 10th and 17th based on 2019 Medicare fee-for-service claims data. The goal was to move money to providers as quickly as possible.
- \$10 billion being distributed to hospitals in areas that have been particularly impacted by the COVID-19 outbreak based on information they provide on the number of ICU beds and admissions for patients with COVID-19.
- \$10 billion is being allocated to rural hospitals and rural health clinics based on their operating expenses.
- \$400 million is being directed to Indian Health Service facilities.

Approximately \$125 billion still to be allocated.



FCC & HHS Telehealth and Connected Care Pilot Programs

COVID-19 Telehealth Program: The FCC and HHS are partnering on a <u>\$200 million</u> telehealth program to support healthcare providers responding to the ongoing coronavirus pandemic. The FCC will help healthcare providers purchase telecommunications, broadband connectivity, and devices necessary for providing telehealth services. <u>https://www.fcc.gov/covid-19-telehealth-program</u>

Connected Care Pilot Program: This a three-year pilot program where the FCC will provide up to <u>\$100 million</u> of support from the Universal Service Fund (USF) to help defray health care providers' costs of providing connected care services and to help assess how the USF can be used in the long-term to support telehealth.

This pilot program is available to all nonprofit and public healthcare providers regardless of rural or non-rural geography. Interested provides must start by registering with the FCC to be an eligible healthcare provider.



United States Department of Agriculture: \$1 Billion for Rural Business Loan Guarantee Program: Includes For-profit Businesses, Nonprofits, Cooperatives, Public Bodies, and Individuals

- Funds must be used in an area with a population less than 50,000 inhabitants.
- The borrower's headquarters may be based within a larger city as long as the project is located in an eligible rural area.
- Funds can be used for business repair, modernization, or development; the purchase of equipment; debt refinancing; and acquisitions that will create or save jobs.

Funding opportunities at USDA for long term care facilities Include:

- Community Facilities
 Direct Loan and Grant
 Program
- Community Facilities Guaranteed Loan Program
- Rural Business
 Development Grants





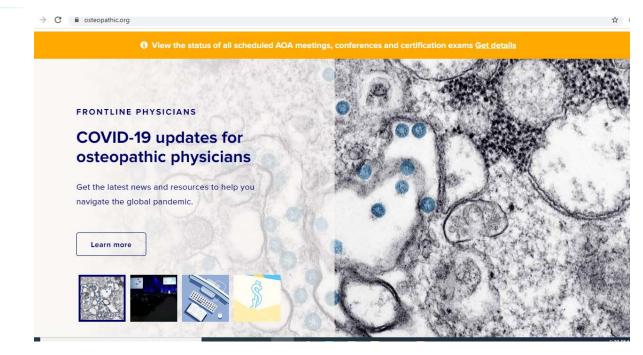
AOA RESOURCES



A M E R I C A N OSTEOPATHIC ASSOCIATION

AOA COVID-19 Resource Page

- Updates on meeting status;
- Information on webinars;
- Board certification information;
- DO-created content;
- Advocacy information; and,
- Telehealth Guide







Hearing from you

ASSOCIATION		
	AT	Act now!
1		Tell your story:
1250	From the CEO	
	KEVIN KLAUER, DO, EJD CHIEF EXECUTIVE OFFICER	Submit
As osteopathic physicians, resider	/: How COVID-19 is impacting you ts and students you are on the front line of the response to the COVID-19 pandemic. We need to hear fecting your practice, your studies, or your personal lives.	
what's happening on the ground a	states are moving quickly to address this pandemic, and we need your help to provide them with a clear picture of ad the gaps in coverage or resources that need to be filled. Your federal and state leaders need to know what medical students are experiencing and what you need.	
Please tell us how you are being in	npacted by the COVID-19 outbreak. Your stories will help us bring a clearer picture to government officials at all	

We will not share your story with anyone without your expressed consent and we're happy to keep identifying info confidential at your request. Use the form to the right to share what's happening to you, and any suggestions you have for how we should move forward.

levels as we make recommendations on potential policy needs to help mitigate the impact of this pandemic.





Making Sure Your Members of Congress Hear from You





RESOURCES





AOA Resources







On-demand Covid -19 Webinars

Telemedicine - Successfully practicing medicine from a distance

Navigating HIPAA and Telemedicine during COVID19

Get Paid for Telehealth; New Rules for Documentation and Technology

Billing and Coding Under New Telehealth Rules

https://aoaonlinelearning.osteopathic.org





Upcoming Webinars

The CARES Act and the Paycheck Protection Program (PPP): Key Considerations for Physicians and Their Practice April 29 7:00 PM CT

Keeping Your Practice In Shape During the Pandemic May 6 7:00 PM CT

Managing Your Online Presence May 13 7:00 PM CT

https://aoaonlinelearning.osteopathic.org





Telemedicine Platforms

Remote Monitoring of COVID-19 Patients

Ceras Health – Patients download the Ceras app and enter vitals three times a day. Readings are monitored by a Ceras RN. If the readings raise an alert, Ceras will notify the patient and provider for follow up. Consult with Ceras on your state reimbursement. No implementation fee for AOA members <u>https://cerashealth.com/aoa.html</u> - 877-723-7277

Free COVID video consultations

Bluestream Health is offering AOA members free access to HIPAA-compliant video sessions with patients during the COVID-19 crisis. Bluestream will create a platform for the provider to send a secure invite to your patient via text or email. The patient clicks on the link to begin a HIPAA-compliant video session with provider. <u>Email membervalue@osteopathic.org</u> to receive the link.

Find links at osteopathic.org/membervalue

Questions? membervalue@osteopathic.org





To obtain CME Credit

https://aoaonlinelearning.osteopathic.org

Welcome to the AOA!

This login is for **All** osteopathic physicians (current and former members), osteopathic students, and AOA staff. Please use your osteopathic.org credentials to login. Otherwise, please use the Sign Up link below.



AOA Online Learning

The American Osteopathic Organization's Online CME platform

Username

For example 099999 or FIRSTLAST

Password

Password	۲

Login





Questions & Answers

Physician Services Department 1-312-202-8194 physicianservices@osteopathic.org







Apr 24, 2020

Applying for the Paycheck Protection Program (PPP)

With





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The SoFi Story

Products for Financial Needs



Customer First Mentality



Offering student loans, personal loans, mortgages, wealth and money products. We enable borrowing, saving, spending, paying, investing & protecting. We are member-centric, focused on serving & building a lifetime relationship. We add about 20,000 new members to our platform every month

Financial Success



Product Innovation



All of our products, education, tools and resources are designed to help our members Get Your Money Right™ Our goal is to help our members get their money right. Best-in-class user experience on mobile and desktop. Innovation to match market demand.

Customized solutions for AOA members

 SoFi partners with the AOA Member Value Program to provide financial wellness solutions at SoFi.com/AOA

See what SoFi can do for you and your finances.

SoFi + DWOQ have partnered to bring AOA members a complete solution for their student loan needs. AOA members receive a 0.25% rate discount when they apply for refinancing on the tile below.



a A	Choose a benefit or pro	duct below to get starte	d:
0.25% rate discount	DOCTORS WITHOUT QUARTERS	0.25% rate discount	
Student Loan Refinancing SoFi is the leading provider of student loan refinancing::. You can save thousands of dollars thanks to low fixed and variable rates.	Need some advice? Doctor's Without Quarters offers AOA members Discounted Comprehensive Consultations and a FREE Refinancing Suitability Analysis.	Parent PLUS Refinancing Save money and simplify your payments by consolidating (and saving on) your federal Parent PLUS loans with SoFi.	SoFi Learn When it comes to money matters, it's natural to have questions—lots of them. Here, you'll find answers, plus tools, guides, calculators, and more.
Learn more →	Learn more	Learn more →	Learn more

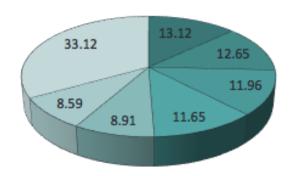
Latest news on PPP loans

The Paycheck Protection Program initial \$349 billion budget has been fully allocated to small businesses as another round of funding is being discussed by the U.S. Congress. Here are some highlights of the first phase of the program. The second round has been passed and there is an additional \$310B allocated to PPP loans.

Loan Size Analysis*

Loan Size	Approved Loans	Approved Dollars	% of Count	% of Amount
\$150K and Under	1,229,893	\$58,321,791,761	74.03%	17.04%
>\$150K - \$350K	224,061	\$50,926,354,675	13.49%	14.88%
>\$350K - \$1M	140,197	\$80,628,410,796	8.44%	23.56%
>\$1M - \$2M	41,238	\$57,187,983,464	2.48%	16.71%
>\$2M - \$5M	21,566	\$64,315,474,825	1.30%	18.79%
>\$5M	4,412	\$30,897,983,582	0.27%	9.03%
Total	<u>1,661,367</u>	<u>\$342,277,999,103</u>		

Six Biggest Subsectors



Construction

Professional, Scientific, and Technical Services

Manufacturing

- Healthcare and Social Assistance
- Accommodation and Food Services

Retail Trade

All Others (<6 % each)</p>

Three Biggest Lenders

*Overall average loan size is \$206K

Lender	Approved Loans	Approved Dollars	Average Approved Size
1	27,307	\$14,071,396,427	\$515,304
2	32,097	\$10,309,843,746	\$321,209
3	21,062	\$9,612,090,368	\$456,371

Access has been a challenge

- Number of issues have led to a rocky rollout
 - limited number of approved banks
 - lack of clarity in the program
 - Technical issues with SBA process
 - Demand is not evenly spread
- Recent changes should improve things going forward
 - Some fintech companies authorized as direct lenders
 - Improved liquidity from the federal reserve
 - More clarity on process, risk & liability for lenders

Many small businesses are being shut out of a new loan program by major banks

After the launch of the Paycheck Protection Program, some businesses are just trying to find a lender that will consider their application.

IDEAS

The Paycheck Protection Program Is Failing

Small businesses such as ours won't survive without a lot more help.

B2B PAYMENTS

APRIL 16, 2020

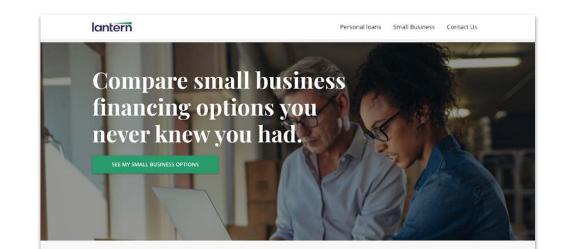
Judge Lets Bank Of America Favor SMB Clients With PPP Loans



Lantern Credit can help

Lantern Credit is SoFi's answer for small business owners

- Access to hundreds of funding sources, including SBA approved direct lenders
- Recommend lender based on partner capacity
- Regularly updated information on PPP program and alternatives, including SBA 7a and EIDL



Looking for a Paycheck Protection Program lender?

The CARES Act established a \$350 billion fund intended for Paycheck Protection loans as an incentive for small businesses to keep employees on payroll while lessening their economic burden during COVID-19.

These loans are great options because up to the full principal loan amount may be forgiven when used for approved purposes. There are also fewer eligibility requirements compared to other SBA programs, making PPP loans accessible for newer businesses. Since the Paycheck Protection Program is intended for "payroll support," uses include:

Employee salaries	🚏 Paid medical leave	e 🔒 Insurance premium	15	
合 Rent	% Utilities	🖾 Interest on other de	ebt obligations	
GET STARTED				
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Apply		Compare	Score	
There's no fee or obligation, financing options f and it won't impact your of lenders. We'll he		Il business and personal otions from our network Ve'll help you choose the best one.	Get the capital you need in as little as 24 hours so you can get back to running your business.	
		SEE MY OPTIONS		

To find a Paycheck Protection Program lender visit

LanternCredit.com/Small-Business

Q&A



Lantern Marketplace Aaron LaRue

Director, Product Management at SoFi

To find a Paycheck Protection Program lender visit LanternCredit.com/Small-Business

