



June 6, 2024

To whom it may concern:

I am writing on behalf of Blue Shield of California to address the concerns raised by several Associations regarding the announcement of Blue Shield's Modifier 25 Payment Policy. After careful consideration of the valuable feedback we received, Blue Shield has decided to rescind this policy change.

Blue Shield values its strong relationship with healthcare providers and we prioritize their needs. We understand the importance of collaboration and open communication within the healthcare community. The concerns expressed by various associations, including the California Medical Association, have been taken into account and have played a role in our decision-making process. We appreciate your proactive approach in reaching out to us with your concerns.

We are committed to continuously improving our policies and procedures to better meet the needs of healthcare providers and the communities they serve. Your feedback and collaboration are invaluable in this process, and we appreciate the opportunity to address your concerns regarding the Modifier 25 payment policy. In light of Blue Shield's decision, providers can expect to receive official notice regarding the rescission of the Modifier 25 payment policy in the coming weeks.

Once again, we extend our gratitude to the Associations for their engagement and feedback. We remain committed to fostering a strong partnership and working together to provide high-quality services to support a healthcare system worthy of our family and friends.

Should you have any further questions or require additional information, please do not hesitate to reach out.

Thank you,

A handwritten signature in black ink, appearing to read "Aliza Arjoyan", with a horizontal line extending to the right.

Aliza Arjoyan  
SVP, Provider Partnerships and Network Management

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Blue Shield of California is an independent member of the Blue Shield Association